HP Data Sanitization Service

HP Services

Helps protect the Customer from the risk of important information being retrieved from retired hard disk media by unauthorized parties

The HP Data Sanitization Service provides the Customer with a method for removing data from rotational hard disk media that aids in preventing sensitive information from being retrieved or recreated by unauthorized parties. This service can be provided to address several scenarios, such as asset retirement, leasing returns, hardware upgrades, or redeployment of storage devices.
Service benefits

• Helps protect the Customer from the risk of important information being retrieved from retired hard disk media by unauthorized parties
• Provides procedures for removing data from disk media
• Provides an alternative to physical hardware destruction

Service features

• Service delivered by a HP certified storage specialist
• Brief forum to help you understand the procedures used and validation techniques of the sanitization process
• Data removal verification and acceptance testing

Requirements

To assist the HP storage specialist in providing the results you need, please provide the following when applicable:

• Any pertinent operational objectives or special requirements
• Any prerequisite equipment or materials
• Participation of your IT Storage Administrator, Database Administrator, third party vendors, and other personnel as needed
• Verification by you or your designate that stated objectives were met at completion
• A minimum of one complete backup of the data to be sanitized must be validated prior to service execution

Ordering information

To purchase the HP Data Sanitization Service, please contact your HP sales representative or authorized reseller and order the following product option (multiple quantities can be ordered to accommodate larger needs):

- HA137A1 Data Sanitization 256 GB
- HA138A1 Data Sanitization 512 GB
- HA139A1 Data Sanitization 1 TB

Service limitations

The HP Data Sanitization Service is available for selected HP StorageWorks storage devices in Microsoft® Windows®, AIX, Linux, and HP-UX computing platforms. This service may be delivered by HP Storage Specialists or Certified HP Channel Partner service representatives in an onsite engagement, remotely, or a combination of the two. Activities are delivered during normal HP business hours unless additional services have been purchased or special arrangements have been made.

Confirmation of execution of data sanitization processes is provided at the completion of this service. However, HP assumes no liability for any impact resulting from the availability or reconstruction of the information that previously resided on the hard disk media or for any data that may continue to reside on the disk media following the sanitization process.

For more information

HP offers an extensive portfolio of HP and mixed environment storage-specific consulting and support services to assist with your IT storage needs. For additional information, please contact your local HP representative, or visit our Web site at:

www.hp.com/go/4service

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