The goal of the ILM Policy Definition Service is to help businesses translate compliance, legal, technology, and operational requirements into effective ILM policies.

Creating effective ILM business policies

The ILM Policy Definition Service helps you create effective ILM policies that address the needs of your business and IT. This service translates compliance, legal, technology, and operational requirements into cost-effective ILM business policies by utilizing defined needs. Business and external factors are increasingly influencing internal operations, and this service is the first step in a cycle that allows organizations to adopt and change policies over time.

Once data has been classified and IT and business departments have agreed on requirements about where data should live at any point during its lifecycle, policies are established to determine which storage resource will host the data.

A key component of the service is to discover existing policies and map them to industry best practices. This will set a baseline from which HP consultants can start to advise the customer on an adaptable enterprise policy framework.

The service is completed with the validation and verification of the policy framework by the customer or external participants.

Information Lifecycle Management: an overview

Successful enterprises rely on access to accurate and timely information to achieve the necessary agility to respond to constantly changing internal and external pressures. ILM is a set of policies, solutions, architectures, and services to manage information effectively, automatically, and quickly—from the time the data is created to the time it’s no longer needed. Huge quantities of information—frequently months and even years old—are required in real time to drive business decisions. This entails the capturing, placement, managing, protection, retention, accessibility, and delivery/display of that information according to its business relevance.
ILM is much more than data storage. It’s about putting information to work to reduce costs and generate new revenue streams. In addition, effective ILM is more important than ever with the introduction of regulations—such as Sarbanes-Oxley, Basel II, and the Health Insurance Portability and Accounting Act (HIPAA)—that mandate strict controls on the retention, retrieval, auditing, privacy, and security of data. Therefore, at its core, ILM is a matter of good business practice and sound corporate governance.

Key features of the HP ILM Policy Definition Service
This service will:
• Review regulatory and operational needs
• Validate current policies
• Provide gap analysis of existing and required policies
• Define technology and operational policies
• Offer recommendations for next steps in application of policies

How the HP ILM Policy Definition Service works
HP consultants work closely with a designated representative of the enterprise who will facilitate the coordination of the service, provide access to requisite resources, resolve issues, review all deliverables, and provide feedback. The HP ILM Policy Definition Service consists of the following steps:
• Introduction and service preparation, which includes reviewing the company’s regulatory and operational needs, interviewing enterprise representatives to determine their expectations and goals, selecting participants, and planning next steps
• Validation of existing policies by HP consultants through interviews of the stakeholders in all affected departments; this is followed by a gap analysis of the required policies using industry best practices

• Creation of operational policies, designed to fulfill the identified findings of the gap analysis
• Documentation and presentation of findings, which are derived from information collected during the service; these include presentation of key results and a detailed report with prescribed policies

The ILM Policy Definition Service is part of a process to create a business-focused data management solution. HP offers related services, including the HP ILM Discovery Workshop, HP Business Value Analysis Service, and HP ILM Business Requirements Service.

To learn more
For more information on the HP ILM Business Requirement Analysis Service or related HP ILM solutions, please visit: www.hp.com/go/ilm